



OFFICE OF COUNTY MAYOR GLENN JACOBS

Procurement Division, 1000 N. Central Street, Suite 100, Knoxville, TN 37917

ADDENDUM 1 TO RFP 3478

CASE MANAGEMENT, ELECTRONIC MONITORING SERVICES AND EQUIPMENT

ADDENDUM DATE: November 20, 2023

BUYER: Robert Mackey

ORIGINAL OPENING DATE: November 30, 2023

Questions and Answers

Question 1. Who is the contracted vendor for Knox County for these products and services described in this RFP?

Answer 1. There is not a contracted vendor for the products and services in this Request for Proposal. However, the current contracted vendors are Allied Universal and TRM for GPS and Alcohol Monitoring.

Question 2. When the County released this RFP 2884 in 2019, it was for alcohol and GPS monitoring services and this RFP 3478 adds case management software. We have questions about this:

- a. This requirement tends to limit competitive responses. Why was this added to the RFP?
- b. Does the County (Sheriff) have access to this Case Management Software or is the vendor responsible for adding the information (affidavits, warrants, court dates, etc.) into the software?
- c. Does the County want this Case Management solution included into the daily rate?
- d. Did TRM or current vendor provide this Case Management Software to the County in the last contract?

Answer 2.

- a. A case management system is necessary due to increased caseloads from Covid and the implementation of a risk assessment tool.
- b. There is not a current case management system.
- c. Undecided at this juncture
- d. No.

Question 3. Does the County have more than one contract for electronic monitoring? We submitted a Freedom of Information Act request and received a contract copy from Tennessee Recovery Monitoring (TRM). However, in reviewing addendum III – RFP 2884 there was question 4. that asked about a cooperative agreement, but that page was not included. Do you have a cooperative agreement with another vendor besides TRM and if so, what products do you use on this contract?

Answer 3. Yes. Knox County currently has contracts with TRM and Allied Universal. Allied Universal provides GPS equipment through the cooperative agreement.

Question 4. Regarding page 2 and 3 – section 1.15 New Material and section 1.23 Remanufactured/Pre-Owned Equipment – We have questions regarding these requirements:

- a. The vendor is interested and requires respondents to only supply new equipment and not re-manufactured equipment, correct?
- b. If the incumbent were to be awarded this contract, you would require them to remove all existing units (used/remanufactured) and replace all installed units with new units? If this would not be enforced, it would give a huge competitive advantage to the incumbent provider.

Answer 4.

- a. Yes.
- b. No.



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Question 5. Regarding page 9 – section 4.2 Case Management Software - This requirement eliminates most Original Equipment Manufacturers (OEM) of electronic monitoring equipment and even most value added resellers. We have questions about this:

- a. Was this intended to be added to limit the vendors to respond to this RFP?
- b. What is the brand name of the case management software that the County and current vendor are using for the Sheriff's electronic monitoring program or is it proprietary to your current vendor? In other words, is it off the shelf software that they purchased or leased or is it proprietary to the current vendor?
- c. If this is a proprietary solution, how would you expect other vendors to competitively bid on this program?
- d. Are all the functions that are described in bullet points 1 – 22 available today in the vendors current solution and are they all used today?

Answer 5.

- a. No.
- b. There is not a current case management system.
- c. Knox County anticipates proposals from vendors who can provide and meet the requirements set forth in RFP #3478.
- d. No.

Question 6. Regarding page 10 – 4.3 Electronic Monitoring – Scope of Services – bullet point 1 – this is another requirement (shall) that would eliminate OEM's since OEM's would only offer one GPS solution. Does the County want a reseller only?

Answer 6. Knox County Sheriff's Office wants multiple GPS monitoring options to ensure and maximize public safety .

Question 7. Regarding page 10 – Scope of Services – bullet point 5 – In reviewing the standards for Contract Service Providers TCA 55-10-426 it references that any employees/contractors must sign confidentiality agreements to protect client's information. Who is responsible for providing the confidentiality agreement? Is that the Sheriff's office?

Answer 7. Knox County Sheriff's Office.

Question 8. Regarding page 10 – 4.4 – Transdermal Alcohol Monitoring Preferred Specifications – The title of this section includes the word "*preferred*" and yet in several of the specifications use the words "must" or "shall" which designate requirements that are non-negotiable like bullet points 5,7, 10, 11, and 12. If proposers have alternative solutions that provide the same service but don't meet all these specifications described in the preferred specifications, proposers can still respond, correct?

Answer 8. This is not a brand specific RFP. Knox County Sheriff's Office is open to the use of multiple devices to ensure and maximize public safety.

Question 9. Regarding page 10 – 4.5 GPS Monitoring Preferred Specifications – Since the title includes "preferred" then the requirements described below are preferred and not every bullet point is required to be met as long as the solution meets the intended purpose for the County?

Answer 9. This is not a brand specific proposal. Knox County Sheriff's Office is open to the use of multiple devices to ensure and maximize public safety.

Question 10. Regarding page 12 – Part III – Experience – third bullet point – This is very proprietary and very closely protected as it is.

Answer 10. The number of active units is an excellent indicator of experience.

Question 11. Would we be able to submit a partial bid or would this need to be an all-encompassing solution?

Answer 11. Knox County Sheriff's Office is looking for a turnkey, all-encompassing solution. Ideally, Knox County would like to award a single vendor for this proposal. However, that is to be determined through the evaluation process. Knox County reserves the right to award this proposal on an item-by-item basis, an all or none basis, or by multiple award, whichever is in the best interest of the County. Reference Section 1.5 of the RFP.



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Question 12. Specifically, how many offenders (as an average daily population) are currently in-use on each technology type specified by the RFP?

Answer 12. Knox County Sheriff's Office currently has 70 active offender-paid GPS cases with 70 more cases court ordered GPS. KCSO currently has 47 active offender-paid Transdermal Alcohol Monitoring cases. Drug testing is outsourced and is offender-paid. KCSO currently has 41 active indigent Transdermal Alcohol Monitoring cases.

Question 13. What is the average length of participant term on electronic monitoring for each technology type specified by the RFP (Example: 60 to 90 days on EM)?

Answer 13. All cases are Court ordered. All defendants remain on the ordered device until disposition, a new Court order removing the device is received, or the offender removes the device.

Question 14. What is/are the company name(s) of the incumbent Contractor(s) for each technology type specified by the RFP?

Answer 14. Currently Knox County Sheriffs Office has a contract with Tennessee Recovery and Monitoring for Transdermal Alcohol Monitoring and GPS. Knox County Sheriffs Office also has a contract through a cooperative with Allied Universal for GPS.

Question 15. What manufacturer(s)/brand(s) and model number(s) of equipment are presently in use for each technology type specified by the RFP (Example: Omnilink, OM500)?

Answer 15. SCRAM-CAM AMS, SCRAM-Remote Breath AMS, SCRAM-GPS AMS, AT1-GPS Allied Universal, and TD4-GPS Allied Universal.

Question 16. What unit/day price(s) does the incumbent Contractor(s) charge for each technology type specified by the RFP?

Answer 16. Offender-paid GPS and Transdermal Alcohol Monitoring current daily rate is \$8.00. Please reference Senate Bill No. 855 for indigent program.

Question 17. For Offender-paid services:

- i. What is the incumbent Contractor Enrollment Fee charged to Offenders and what are those prices for all Contractors?
- ii. What is the incumbent contract Activation Fee charged to Offenders and what are those prices for all Contractors?
- iii. What is the incumbent contract Installation Fee charged to Offenders and what are those prices for allef Contractors?
- iv. What is the incumbent contract Removal Fee charged to Offenders and what are those prices for all Contractors?
- v. Are there any other incumbent contract Fees charged to Offenders and, if so, specifically what are those prices for all Contractors?
- vi. Will Knox County please accept this as a formal request to have one complete copy of the incumbent contract Offender-paid Price page(s) and Fee page(s) inclusive of all pricing fees for all Contractors and distribute these with the answers to questions? Please accept this as our company's advance confirmation to pay any reasonable fees associated in processing this request for copies.

Answer 17. There is currently a \$50.00 installation fee for GPS and Transdermal Alcohol Monitoring charged to the offender. There is currently a \$25.00 enrollment fee for Transdermal Alcohol Monitoring charged to the offender. Price page attached at end.

Question 18. For County-paid services:

- i. What is the incumbent Contractor Enrollment Fee charged to the County and what are those prices for all Contractors?
- ii. What is the incumbent contract Activation Fee charged to the County and what are those prices for all Contractors?
- iii. What is the incumbent contract Installation Fee charged to the County and what are those prices for all Contractors?
- iv. What is the incumbent contract Removal Fee charged to the County and what are those prices for all Contractors?
- v. Are there any other incumbent contract Fees charged to the County and, if so, specifically what are those prices for all Contractors?
- vi. Will Knox County please accept this as a formal request to have one complete copy of the incumbent contract County-paid Price page(s) and Fee page(s) inclusive of all pricing fees for all Contractors and distribute these with the answers to questions? Please accept this as our company's advance confirmation to pay any reasonable fees associated in processing this request for copies. Price page attached at end.



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Answer 18. There is no current enrollment, activation, installation, or removal fee for GPS or Transdermal Alcohol Monitoring charged to the County. Pricing Page attached at the end.

Question 19. Does Knox County intend to award a single contractor or multiple contractors in response to this RFP?

Answer 19. Ideally, Knox County would like to award a single vendor for this proposal. However, that is to be determined through the evaluation process. Knox County reserves the right to award this proposal on an item-by-item basis, an all or none basis, or by multiple award, whichever is in the best interest of the County. Reference Section 1.5 of the RFP.

Question 20. What is the total value of appropriated funds Knox County has for the first year of this contract?

Answer 20. \$100,000.00 from Knox County and \$46,410.00 from the State of Tennessee for a total of \$146,410.00.

Question 21.

- a) With regard to Cost 20 Points specifically how many points are attributed to the price for GPS?
- b) With regard to Cost 20 Points specifically how many points are attributed to the price for Transdermal Alcohol Monitoring?
- c) With regard to Cost 20 Points specifically how many points are attributed to the price for Drug Testing?
- d) Approximately what percentage of the Cost 20 Points criteria is determined by Offender-paid Pricing versus County-paid Pricing?
- e) Are the Proposed Equipment and Services and Proposed Case Management and Services proposal elements and Cost evaluated by the same or different evaluation committee members?
- f) Are evaluation committee members who score Proposed Equipment and Services and Proposed Case Management and Services proposal elements apprised of Cost in advance of scoring technical proposal elements?
- g) Approximately what date are Technical evaluations anticipated to occur?
- h) Approximately what date are Cost evaluations anticipated to occur?

Answer 21.

- a through d). The entire proposal will be evaluated before price is considered. Cost is worth 20 points out of the total score of 100 points available for the entire solicitation. Points are not generally broken up by line-items.
- e) All elements of the proposal are evaluated by the same evaluators
- f) No
- g through h). Evaluations of each proposal will begin on the date of closing, and will proceed as expeditiously as possible, but no timeframe can be given.

Question 22. When do technical proposals become public record?

Answer 22. Proposals become public record upon the Intent to Award being issued.

Question 23. When do price proposals become public record?

Answer 23. Proposals become public record upon the Intent to Award being issued.

Question 24. What is County's preferred method for interested parties to request access to such public records and who is the contact person/contact details to whom such requests should be submitted?

Answer 24. Knox County has a public records request portal that enables Tennessee residents to submit and track their requests. You can find the link to the request form below:

<https://www.knoxcounty.org/recordsmgmt/aboutpublicrecords.php>

You'll need to create an account and upload your driver's license or any other federal or state-issued ID that proves your Tennessee residency. Once the account is created, requests can be made by simply logging in and completing the request form. Your request can be tracked from submission through delivery within the portal. Requested records will also be delivered and archived in your account.

For more information on the Open Record Department and policies, please visit <https://www.knoxcounty.org/recordsmgmt/>.



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Question 25. Will County conduct oral interviews as part of this RFP evaluation?

Answer 25. Once Knox County evaluates the proposals, we reserve the right to conduct oral interviews.

Question 26. Will County conduct demonstrations as part of this RFP evaluation?

Answer 26. Once Knox County evaluates the proposals, we may request a demonstration from vendors.

Question 27. a) Approximately what date is the notice of award/award anticipated to occur?
b) Will County notify all proposers of an intent to award/award and, if so, what method will County use to notify proposers (Email? Fax? Website?)
c) What is the anticipated start date of the new contract?
d) What is/are the end date(s) of the incumbent County contract(s) for these services?

Answer 27. a) Once the proposals are evaluated, the Intent of Award will be issued.
b) Knox County will notify the successful proposer(s) with an Intent of Award and will notify the unsuccessful proposers with an Unsuccessful Notification. Knox County notifies each vendor per the email address submitted in their response.
c) Most likely the Start date for this contract will be January 2024, but that depends on several factors, including County Commission.
d) Knox County's present vendor(s)' services are not exactly the same as this contract. The similar contract though will expire November 30, 2024.

Question 28. a) For the most recent twelve (12) month program period, what is the average percentage for indigent program population?
b) May we please have a complete copy of the "Alternative Electronic Monitoring Fund" included with the answers to questions?

Answer 28. a) Currently approximately 50% of the Transdermal Alcohol Monitoring clients are indigent.
b) The "Alternative Electronic Monitoring Fund" is the same as the State's Indigent Monitoring Fund.

Question 29. Will you please identify in detail a list of all required "...licenses, permits and certifications for company and employees"?

Answer 29. Please refer to Section V, Part III in Proposal Number 3478 for the required information.

Question 30. May we please have a complete copy of "the state's electronic monitoring indigency fund" included with the answers to questions?

Answer 30. Yes. Senate Bill No. 855 is available on the State website.

Question 31. Is this program/contract Entirely County-paid? Entirely Offender-paid? Both County-paid and Offender-paid and, if both County-paid and Offender-paid, approximately what percentage of the overall offenders/participants are Offender-paid versus County-paid?

Answer 31. Electronic monitoring programs will include both offender-paid and indigent programs. All referrals are by Court order and percentages will vary greatly.

Question 32. a) Who is responsible for accepting referrals/enrolling offenders/participants into the web-based information system (Only County staff? Only locally-based Contractor staff? Some of both County staff? Locally based Contractor staff and, if some of both County staff and Locally-based Contractor staff, what specific overall percentage of each County staff Locally-based Contractor staff)?
b) Who is responsible for installing/removing equipment onto and orientating offenders/participants (Only County staff? Only locally based Contractor staff? Some of both County staff? Locally based Contractor staff and, if some of both County staff and Locally-based Contractor staff, what specific overall percentage of each County staff Locally-based Contractor staff)?
c) If County answered locally based Contractor staff to either/both items a and/or b immediately above, we have the following additional questions:



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- i. How many incumbent Contractor locally based full-time staff are dedicated exclusively to this County contract?
- ii. How many incumbent Contractor locally-based part-time staff are dedicated exclusively to this County contract?
- iii. How will the Contractor(s) be provided with the referral/request for installation for County offenders/participants (Web-based enrollment? E-mail? Other?)
- iv. During what days of the week and what hours of those days are offender/participant referrals/installations to be conducted (Example: Monday through Friday 8AM-5PM EST)?
- v. Does(do) County incumbent contractor(s) have established office within the County?
- vi. Will County accept/evaluate proposals from proposers who do not currently have an established office within the County however, who propose, if awarded, to establish one?
- vii. Are installations ever required at County offices and, if so, may we please have a complete list of all such County office addresses?
- viii. What specific days of the week and specific hours of those days are these County offices open and required to be staffed by Contractor's locally-based staff?
- ix. How many total square feet of space is currently afforded to Contractor's locally-based staff at County offices?
- x. What if any facilities/furnishings (cubicles, desks, chairs, electricity, computers, telephones, locked storage space/cabinet for equipment inventory, etc.) are to be provided by the County to Contractor's locally-based staff at County offices?
- xi. Are in-home installations ever required and, if so, what circumstances warrant in-home installation?
- xii. If Contractor is required to perform installations at the offender's/defendant's home, what programmatic circumstances does the offender face that will ensure that the offender stays home until the installer arrives?
- xiii. What advance steps does County take to confirm the offender is at the residence before sending the Contractor?
- xiv. What days of the week/hours of the days is the Contractor required to make maintenance/service calls (Example: Monday through Friday 8AM-5PM EST)?
- xv. What events warrant Contractor involvement at the offender's/defendant's home and does the officer accompany the installer for each?
- xvi. What is the average length of term per offender on electronic monitoring (Example: 60 to 90 days on EM)?
- xvii. How many total new County installations are anticipated each month?
- xviii. Is County open to requiring offenders to return the monitoring equipment to the applicable County office or Contractor office upon successful release from the monitoring program whereby a Contractor installer can make regular trips to offices to retrieve equipment?
- xix. With regard to equipment retrievals, is County open to revisiting the program guidelines governing a offender's/defendant's compliant termination until the equipment is returned (either at the offender's/defendant's home or at the Contractor(s) office or at a County office?)
- xx. What percentage of Contractor equipment retrievals occur for each scenario:
 1. Offender equipment return to County offices? = %
 2. Offender equipment return to Contractor(s) offices? = %
 3. Contractor pick-up at offender homes? = %
- xxi. Who is responsible for investigating equipment tampers (County staff? Contractor staff?) If the Contractor, will you please define the specific steps County requires to be taken?

Answer 32. a) Knox County Sheriff's Office
b) Knox County Sheriff's Office

Question 33. May Proposers include a volume of 5% annual replacements for lost, damaged and/or stolen equipment in their primary prices then separately quote the per-component replacement prices to be charged if the 5% annual replacements is exceeded?

Answer 33. No.



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Question 34. Will the County please confirm the historical average for annual volumes of lost, stolen, and/or damaged equipment for each specified equipment component type and include this with the answers to vendor questions?

- i. GPS Bracelet = /LDS/units per year
- ii. GPS Charger = /LDS/units per year
- iii. GPS Strap (if cut/damaged by offender) = /LDS/units per year
- iv. Transdermal Alcohol Monitoring Bracelet = /LDS/units per year
- v. Transdermal Alcohol Monitoring Strap (if cut/damaged by offender) = /LDS/units per year
- vi. Transdermal Alcohol Monitoring Home Unit = /LDS/units per year

Answer 34.

- i. Approximately 3 per year
- ii. Approximately 100 per year
- iii. Approximately 20 per year
- iv. Approximately 4 per year
- v. Approximately 1 per year
- vi. Approximately 3 per year

Question 35. Will the County please confirm the incumbent contract(s) per-component replacement prices for lost, stolen, and/or damaged equipment for each specified equipment component type and include this with the answers to vendor questions?

- i. GPS Bracelet replacement price = \$each
- ii. GPS Charger replacement price = \$each
- iii. GPS Strap (if cut/damaged by offender) replacement price = \$ each
- iv. Transdermal Alcohol Monitoring Bracelet replacement price = \$each
- v. Transdermal Alcohol Monitoring Strap (if cut/damaged by offender) replacement price = \$ each
- vi. Transdermal Alcohol Monitoring Home Unit replacement price = \$ each

Answer 35.

- i. Replacement cost of \$1050.00 for the offender.
- ii. Replacement cost of \$35.00 for the offender.
- iii. No replacement cost for the offender.
- iv. Replacement cost of \$1,500.00 for the offender.
- v. Replacement cost of \$65.00 for the offender.
- vi. Replacement cost of \$800.00 for the offender.

Question 36. a) Will County post additional criminal charges against offenders for lost/damaged/stolen equipment?
b) Does County anticipate any changes to offender selection criteria that are anticipated to increase lost/damaged/stolen equipment?
c) If so, will you please define in detail?
d) Are offenders violated from the program for lost/damage/stolen equipment (more specifically, will offenders who lose/damage/steal equipment lose their eligibility and be permanently removed to avoid multiple losses of equipment by the same participant)?
e) If so, will the County impose a requirement whereby offenders who fail to surrender and/or return equipment to the Contractor (or a County office) a condition of the participant's compliant completion of the program?
f) May vendors charge offenders for the cost to replace lost, damaged, and stolen equipment?

Answer 36. a) Court's discretion
b) No
c) N/A
d) Court's discretion
e) Court's discretion
f) Yes

Question 37. a) Upon notification regarding participants assessed with the ability to pay who refuse to or become delinquent, is Knox County committed to promptly authorize Contractor removal of the device?
b) What is the anticipated response time from the time of notification regarding participants assessed with the ability to pay who refuse to pay (wilful non-payment) and/or become delinquent, until the time Knox County authorize removal of the device?



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- c) For the each of the three (3) most recent incumbent contract years, what is the annual percentage of uncollected/bad debt of offender-pay fees? (Emphasis: If Knox County does NOT have this information, your incumbent Contractors do and they are obligated to report this to Knox County upon request. Moreover, having this data provides incumbent contractors with a preference of visibility of these factors unless Knox County responds to this request providing this data for visibility by all prospective proposers).
- d) For offenders who have been assessed with the ability to pay, may Contractor(s) require offenders to pay a deposit at their inception into the program and continue to pay fees in advance on a forward basis so as to ensure against bad debt as a result of intentional/wilful non- payment?
- e) If NOT, what programmatic/policy mechanisms are in place to ensure against Contractor bad debt as a result of offender intentional/wilful non-payment?
- f) What programmatic/policy mechanisms are in place to ensure against judges/administrators perpetual re-referral/re-enrollment of offenders who have demonstrated intentional/wilful non- payment to the Contractor(s)?

- Answer 37.**
- a) No
 - b) Court's discretion
 - c) Incumbent collects fees and notifies Court of delinquent fees.
 - d) Yes
 - e) Petition to the Court for removal of the device and restitution.
 - f) None

- Question 38.**
- a) What is the incumbent Contractor's price for notification/Monitoring Center Intervention? Incumbent Contractor Notification/Monitoring Center Intervention = \$ /unit/day
 - b) Does County incur this additional charge for notification/Monitoring Center Intervention on all program participants? If NOT on all participants, approximately what percentage of the overall program participants does County incur this this additional charge for notification/Monitoring Center Intervention = % of all participants incur this additional charge for notification/Monitoring Center Intervention
 - c) To enable Proposers to budget in advance, will you please include a complete copy of County's current/established notification profiles/protocols with the answers to questions (NOTE: If County does NOT know, then your incumbent Contractor(s) do(es) and, are required under contract to advise County if asked. The absence of answers to these questions provides an unfair advantage to the incumbent Contractor(s) who have this information, thereby inhibiting competition)?
 - d) Will you please define in detail specifically how notifications are intended to be completed?
 - e) What percentage of the overall participants are anticipated to require notification via phone via live monitoring center operator?
 - f) Are automated text message and email the only methods of notification for this contract? If NOT, will you please define in detail?
 - g) Upon occurrence of priority alerts, does County require the Contractor(s) monitoring center staff to make manual/live phone contact with the participant?
 - h) If so, approximately what percentage of all participants have this requirement?
 - i) If so, what methods are required (phone calls to participants, others? – Will you please define all methods in detail?)
 - j) Does County require officer notification of priority alerts to involve any Contractor(s) monitoring center staff to make manual/live contact with the officer?
 - k) If so, approximately how many of all participants have this requirement?
 - l) If so, what methods are required (Phone calls to officers for notification? Phone calls from officers after receiving notification? – Will you please define all methods in detail?)

Answer 38. Knox County Sheriff's Office will respond to all GPS alerts. Transdermal Alcohol Monitoring reports and violations will be generated by the vendor and provided to the KCSO. The number of all participants will vary per Court referrals.

- Question 39.**
- a) Approximately how many Knox County staff will participate in initial training?
 - b) Will training for Knox County staff occur at Knox County facilities/locations?
 - c) Approximately how many initial Knox County training sessions will be required and in what specific locations (please define each in detail and number of staff to be trained at each)?
 - d) For follow-up training, is Knox County willing to accept the contractor performing training sessions via live trainer in webinar sessions?

Answer 39. a) Approximately 10 officers



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- b) Yes
- c) To be determined.
- d) No

Question 40. Are there any pending initiatives that may significantly increase or decrease the use of electronic monitoring and, if so, will you please indicate each with an anticipated impact timeline and associated percentage of increase/decrease by each technology type specified by the RFP?

Answer 40. Knox County Sheriff's Office anticipates an increase in GPS indigent program upon the implementation of the contract.

Question 41. a) Can you verify what devices will be billed directly to Knox County and directly to the offender or AEMIF?
b) Is in person testimony required for Knox Co offender EM violations by the provider?
c) Does GPS need 2 cellular carriers in one device or separate devices acceptable?

Answer 41. a) Indigent clients will be billed to Knox County, and Non-Indigent clients billed to offender.
b) If Court summoned.
c) Separate devices are acceptable.

Question 42. Can you verify if pricing needs to be broken down by each component?

Answer 42. Yes

Question 43. a) Was a case management system specced for this RFP? If so, what company?
b) Is there an opportunity for demonstration for case management?
c) What are the unique payment allocation rules for each court/entity?
d) Do critical functions include EM notifications directly from the manufacturer? Can you give examples of critical functions?
e) Is there a current random program for drug testing?
f) Does Knox Use a color system and if so how is it assigned currently?
g) Do warrants notification need to be available through the whole offender profile or pop ups acceptable?
h) Does Case Management need to be integrated with existing assessment programs?
i) Are reports required for warrants or are lists sufficient?

Answer 43.
a) No
b) Knox County may request a demonstration
c) TBD, based upon proposed solution
d) Knox County Sheriff's Office must receive all notification.
e) No
f) No
g) Preferably whole offender profile
h) No
i) Preferably reports

Question 44. a) Does the County currently utilize a pretrial assessment instrument?
b) If so - what tool is in use?
c) Will the County consider proposals from Vendors who can provide only a Case Management System with built in integration to the electronic monitoring company of Knox County's choosing?

Answer 44. a) Yes.
b) Knox County Created a Risk Assessment Tool using Knox County data.
c) Ideally, Knox County would like to award a single vendor for this proposal. However, that is to be determined through the evaluation process. Knox County reserves the right to award this solicitation according to the best interests of Knox County, Per Section 1.5.



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Question 45. Under current operating procedures, how is lost, stolen, or damaged equipment handled?

Answer 45. Varies, depending on type of device and Court orders.

Question 46. If a defendant absconds and discards a bracelet, who is responsible for payment?

Answer 46. Varies, depending on type of device and Court orders.

Question 47. Approximately how many devices have been lost, stolen, or damaged beyond repair in the past twelve months?

Answer 47. Approximately 7 devices including GPS units and Transdermal Alcohol Monitoring units per year.

End of Addendum

Robert Mackey

Robert Mackey, Senior Buyer



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CONTRACT

Fiscal Year 2020

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THIS NUMBER MUST APPEAR ON ALL INVOICES, PACKAGES AND SHIPPING PAPERS.	
Contract #	2302
Department	SHERIFF'S OFFICE
Type	General
Bonds in Lieu	N

VENDOR
 TENNESSEE RECOVERY & MONITORING
 1401 SPRING PLACE RD SE
 P.O. BOX 596, OOLTEWAH, TN 373
 CLEVELAND, TN 37311
 US
 Email:kelly.arnold@tncam.com

Contact Phone Number	Vendor Fax Number	Vendor Number	RFP Description
8554727269	4237281903	73398	
Estimated Start	Estimated Completion	Expire Date	Administrator
12/01/2019	11/30/2024	11/30/2020	Donnie Fawver
			Vendor Phone Number
			8554727269

Item#	Description/PartNo	QTY	UOM	Unit Price	Extended Price
1	REQUEST FOR PROPOSAL 2884 FOR THE PROVISION OF ALCOHOL AND GPS MONITORING SERVICES. SCRAM CAM PER DAY	0	EACH	\$8.00	\$80,000.00
2	REQUEST FOR PROPOSAL 2884 FOR THE PROVISION OF ALCOHOL AND GPS MONITORING SERVICES. SCRAM REMOTE BREATH PER DAY	0	EACH	\$6.00	\$60,000.00
3	REQUEST FOR PROPOSAL 2884 FOR THE PROVISION OF ALCOHOL AND GPS MONITORING SERVICES. SCRAM ONE PIECE GPS UNIT PER DAY	0	EACH	\$8.00	\$80,000.00
4	SCRAM CAM INSTALLATION FEE	0	EACH	\$75.00	\$750,000.00
5	SCRAM REMOTE BREATH INSTALLATION FEE	0	EACH	\$75.00	\$750,000.00
6	SCRAM GPS UNIT INSTALLATION FEE	0	EACH	\$75.00	\$750,000.00
7	ALCOHOL AND GPS MONITORING MISC	0	EACH	\$0.00	\$0.00

THIS IS NOT AN ORDER

By

Donnie Fawver